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## **What to Expect During a Power Outage with Fiber to the Home (FTTH) Battery Backup**

### **Battery Backup power for Voice Service during Power Outages:**

Eastern Slope Technologies has implemented Fiber to the Home (FTTH) in your home or business. To avoid a disruption of home or business voice service during a power outage and to maintain 911 emergency services Eastern Slope Technologies provides you battery backup power at the time of installation at no extra cost to you.

### **What Battery Backup Can and Can't Do for You:**

The battery backup provided by Eastern Slope Technologies is expected to last at least 8 hours on standby power. That means the battery backup should be able to provide you with 4-6 hours of phone use. Our battery backup does not provide power to any service other than your phone. Home security systems, medical monitoring devices and internet routers will not run on a voice service battery backup.

Optional to you is a 24-hour battery backup that can provide approximately 12-16 hours of talk time. Home security systems, medical monitoring devices and internet routers will not run on a voice service battery backup.

### **Replacement Battery Backup Options:**

Eastern Slope Technologies provides an 8-hour battery backup at install at no extra charge. If you have questions or experience trouble with your battery backup call Eastern Slope Technologies at 719-743-2441. We will provide you with a replacement 8-hour battery backup when it is needed due to age and charging efficiencies.

Optional to you is a 24-hour battery backup that can be purchased through Eastern Slope Technologies for approximately \$225. You can purchase a 24-hour battery backup through a 3<sup>rd</sup> party if you desire. Please contact us for specifics on purchasing a battery backup for the unit that you have.

### **Monitoring and Proper Care and Use of your Battery Backup:**

Eastern Slope Technologies recommends monitoring your battery backup on a regular basis.

***When battery backup is plugged in be sure that the battery indicator light is on.***

***When battery backup is unplugged make sure your phone is working.***

Storing your battery backup improperly may shorten the useful life span. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery backup above 41°F and below 104°F.

These battery backups are self-charging. They will not last forever and should be replaced every 2-4 years on the 8-hour backups or when your backup starts to make a loud beeping sound. That sound means that the battery is depleted, and must be replaced. Please call Eastern Slope Technologies at 719-743-2441 for a replacement.

**-Please leave the fiber battery backup unit in your home when disconnecting services. This ensures that, in case of any future reconnections or service upgrades, the backup power source is readily available for immediate use.**