

Job Title: Multifunctional Network Worker
Plant Classification: Outside Plant Operations-Apprentice

Status: Non-Exempt/Union Eligible

Department: Outside Plant

Reports To: Plant Manager

CUSTOMER SERVICE EXCELLENCE: All jobs carry with them an overriding responsibility to provide extraordinary customer service in terms of quality, timeliness, and assistance. A commitment to service excellence is expected of all employees as they perform their tasks.

GENERAL SUMMARY:

Entry Level technician. Performs all non-supervisory network operations as needed. This position will train with experienced personnel. Installs, maintains, splices and services telephone lines, broadband service, copper and fiber optic cable lines, copper and fiber optic cable terminals, protection devices, and customer-owned wiring. Coordinates with other departments on service installations and changes necessary to update billing, plant facilities, and other company records. Completes all installation and repair-related forms and reports. This position is proficient in all tasks and activities necessary to service and maintain company's outside network and facilities.

SPECIFIC JOB DUTIES:

- Installs and repairs all last mile plant including cable and carrier systems, NIDS, modems, set top boxes, and customer owned inside wiring
- Locates buried plant - copper and fiber
- Communicates effectively so complete and accurate records for the network may be maintained according to Company standards and procedures.
- Splices cable to protector devices and the main distribution frame at the central office when necessary
- Splices customer drop cable to the central office cable system when necessary
- Wires repeaters or other devices into subscriber's loop plant, when applicable.
- On Call Duty on a rotational basis with other plant staff may be required
- Assists on all emergency restoration of cut or damaged cable during outages.
- Performs all other related duties assigned by management

JOB REQUIREMENTS:

- Ability to multitask while maintaining a high level of attention to detail
- Ability to communicate, both oral and written, in a professional and courteous manner
- Ability to organize and prioritize multiple work assignments
- Must have a valid Colorado driver's license and be insurable by ESRTA's insurance carrier. Background check will be performed.
- Strong technical background
- Limited travel is required

KNOWLEDGE, SKILLS, AND ABILITIES:

- Knowledge of test equipment. **
- Knowledge of telecommunications materials, supplies and equipment. **
- Knowledge of computer software, hardware and networking. **
- Knowledge of voice communications and digital technology. **
- Knowledge of company products, services, policies and procedures. **
- Knowledge of basic electronics and circuit flow
- Skill in operating service equipment including various hand tools and testing equipment, copper and fiber splicing equipment, as needed. **
- Skill in reading, maintaining and entering, cable records, staking sheets, specifications, and circuit diagrams. **
- Skill in operation and maintenance of computer hardware and software.
- Ability to communicate with co-workers, customers and various business contacts in a professional and courteous manner.
- Ability to work above ground level not to exceed 150 feet.
- Ability to read and interpret documents such as maps, staking sheets, and operating and maintenance instruction manuals.
- Ability to pay close attention to detail and function as a team player.
- Ability to work independently and make sound technical decisions using information at hand.
- Ability to organize and prioritize multiple work assignments.
- High school diploma or a GED
- Coursework in electronics, fiber optics and telecommunications technology shall be completed to advance to the next classification

**** (to be acquired on-the-job)**

ESSENTIAL JOB FUNCTIONS:

- Must be able handle loads of up to 50 lbs. or more
- Must be able to stand or sit for long periods of time, and must be mobile for locating buried plant
- Proficiency with hand tools and diagnostic equipment is essential.
- Specific vision abilities include close vision, distance vision, color vision, peripheral vision, depth perception and the ability to adjust focus
- Overtime may be required to meet project deadlines or for service outage repair.

11/28/2023

- Work is normally performed in all weather conditions, noise levels, hazardous conditions, and full range of outdoor and indoor work surfaces.

REPORTING REQUIREMENTS:

This position reports to ESRTA in Bennett, Colorado. ESRTA offers an excellent compensation and benefits package. This announcement is generally descriptive of the duties and qualifications of the job. It is not intended to be construed as an expressed or implied contract. ESRTA is an Equal Opportunity Employer. Applicants will be considered without regard to race, creed, religion, color, or national origin. In addition, unless the reasonable demands of the position require it, applicants are considered without regard to age, physical or mental disability, marital status, or sex. Eastern Slope will consider making reasonable accommodation for applicants with physical or mental disabilities if it will allow them to perform the essential functions of the job.